

# **Durable Medical Equipment Providers: Assessment of Access and Network Availability**

Office of Managed Care

Network Management and Operations

June 14, 2019

# Current Panels

Plan	DME Suppliers <sup>1</sup>	DME Sole-Sources
Aetna	26	None
Buckeye <sup>2</sup>	446	<p>Medicaid: J&amp;B Medical for various items:  <a href="https://www.buckeyehealthplan.com/content/dam/centene/Buckeye/medicaid/pdfs/JB-Medicaid-List.pdf">https://www.buckeyehealthplan.com/content/dam/centene/Buckeye/medicaid/pdfs/JB-Medicaid-List.pdf</a>.</p> <p>MyCare: J&amp;B Medical for Incontinence supplies only:  <a href="https://www.buckeyehealthplan.com/content/dam/centene/Buckeye/mmp/pdfs/JB-MyCare-List.pdf">https://www.buckeyehealthplan.com/content/dam/centene/Buckeye/mmp/pdfs/JB-MyCare-List.pdf</a></p>
CareSource	339	None
Molina	534	None
Paramount	240	None
United	650	<p>Medicaid and MyCare: Edgepark Medical for incontinence supplies:  <a href="https://www.uhcprovider.com/content/dam/provider/docs/public/complan/oh/prior-auth/OH-ComPlan-PA-Eff04012019.pdf">https://www.uhcprovider.com/content/dam/provider/docs/public/complan/oh/prior-auth/OH-ComPlan-PA-Eff04012019.pdf</a>;</p> <p><a href="https://www.uhcprovider.com/content/dam/provider/docs/public/complan/oh/prior-auth/OH-MyCareOhio-PA-Effective04012019.pdf">https://www.uhcprovider.com/content/dam/provider/docs/public/complan/oh/prior-auth/OH-MyCareOhio-PA-Effective04012019.pdf</a></p>

## 2019 Evaluation

- In February 2019 HSAG completed an evaluation of the existing MMC and MyCare Plans' DME provider panels. The evaluation included:
  - » Validating the accuracy of the information reported to ODM
  - » Verifying plan and program participation
  - » Surveying providers for specific equipment/supply availability

# Distribution of Self-Reported Plan Participation among DME respondents

Self-Reported Plan	Denom <sup>1</sup>	Participating with Plan	Not Participating with Plan	Participation Rate (%)
Aetna	967	730	237	75.5
Buckeye	967	789	178	81.6
CareSource	967	718	249	74.3
Molina	967	757	210	78.3
Paramount	967	707	260	73.1
UnitedHealthcare	967	741	226	76.6
<b>All Plans<sup>2</sup></b>	<b>967</b>	<b>886</b>	<b>81</b>	<b>91.6</b>

1. The denominator includes DME suppliers responding to the survey question regarding MCP/MCOP acceptance. Because each DME supplier contacted may contract with any of the six plans, the denominator is the same for all plans.
2. Because a DME supplier may contract with multiple plans, the “All Plans” row presents the unduplicated count of applicable survey respondents. The “Participating with Plan” column shows the count of records in which the DME supplier reported participating with at least one plan, and the “Not Participating with Plan” column shows the count of records in which the DME supplier reported that it did not participate with any of the plans.

## Transparency:

**Member Handbooks:** Only United mentions a specific vendor requirement, but does not link to the information. The details are listed under provider prior authorization, not member information. Buckeye does not mention sole-sourcing.

- » We can add language to the PA requiring this information be disclosed.

**Provider Directories:** All provider directories include the various contracted providers. No directory mentions limitations or sole-sourcing.

- » We can add language to the PA requiring this information be disclosed.

**Consumer Hotline:** Integrated plan panels/directories. Currently does not identify any plan-level limitations or sole-sourcing.

- » We can request AHS build an indicator to identify if limitations apply.