Managed Care Plan Performance: Quality 360

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October 2018
2018 P4P Summary and Plan Ranking
2018 P4P – Clinical Performance

• Six Measures
  » Follow-up after MH Hospitalization (7day)
  » Timeliness of Prenatal Care
  » Postpartum Care
  » Controlling High Blood Pressure
  » Diabetes: HbA1c Poor Control (>9.0%)
  » Adolescent Well-care
2018 P4P – Clinical Performance

• Method: Higher Performance = Higher Pay
  » Evaluation Period: CY 2017
  » Measures: 6 measures aligned with Medicaid’s Quality Strategy
  » Data Source: MCP self-reported audited HEDIS

• Amount: 1.25% of premium and delivery payments

• P4P Performance Level Standards:
  » Based on HEDIS 2016 national Medicaid percentiles
  » Payout starts above 25th percentile
  » 1.25% awarded if at or above 75th percentile
2018 P4P – Clinical Performance
Results by MCP
**Trend/Measure (Performance Rate)**

- Timeliness of Prenatal Care (86.6%)
- Adolescent Well-Care (56.2%)
- HbA1c Poor Control > 9.0% (39.4%)
- Follow-up After Hospitalization for Mental Illness (43.4%)
- Postpartum Care (63.7%)
- Controlling High Blood Pressure (56.2%)

**Performance Levels**

- NCQA 75th Percentile: 100%
- NCQA 50th Percentile: 39%
- NCQA 25th Percentile: 0%

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**Payout**

- MCP awarded $13.2 million (70.3%) of $18.8 million possible

Measures with large performance increases.

- Lower rate is better: performance increase = decrease in HEDIS rate from prior year
- Methodology revised; not trended from prior year
2018 P4P - Buckeye

- **Timeliness of Prenatal Care (86.6%)**
- **Adolescent Well-Care (56.2%)**
- **HbA1c Poor Control > 9.0% (39.4%)**
- **Postpartum Care (63.7%)**
- **Controlling High Blood Pressure (56.2%)**

**Performance Levels**
- MCP awarded
  - $13.2 million (70.3%) of $18.8 million possible

**Payout**
- NCQA 75th Percentile
  - 100%
  - 87%
  - 74%
  - 61%
  - 50%
  - 39%
  - 28%
  - 19%
  - 11%
  - 4%
  - 0%

**Trend/Measure (Performance Rate)**
- Lower rate is better: performance increase = decrease in HEDIS rate from prior year
- Methodology revised; not trended from prior year

**Measures with large performance increases.**

**No measures with large performance declines.**
2018 P4P - Buckeye

**Trend/Measure (Performance Rate)**

- Timeliness of Prenatal Care (86.6%)
- Adolescent Well-Care (56.2%)
- *HbA1c Poor Control > 9.0% (39.4%)
- **Follow-up After Hospitalization for Mental Illness (43.4%)
- Postpartum Care (63.7%)
- Controlling High Blood Pressure (56.2%)

**Performance Levels**

- NCQA 75th Percentile
  - 100%
  - 87%
  - 74%
  - 61%
  - 50%
  - 39%
- NCQA 50th Percentile
  - 28%
  - 19%
  - 11%
  - 4%
  - 0%
- NCQA 25th Percentile

**Payout**

- MCP awarded $13.2 million (70.3%) of $18.8 million possible
- Non-compliance Sanctions*** = $2,028,657
  - $11.2 million (59.5%) of $18.8 million possible (net Sanction $$)
  - ***Per ODM Notification of Non-Compliance Action – MCP may request reconsideration

**Measures with large performance increases.**

- No measures with large performance declines.

* Lower rate is better: performance increase = decrease in HEDIS rate from prior year
** Methodology revised; not trended from prior year
Note: Minimum performance standard = 25th %ile for 2014 - 2018; 10th%ile for 2013
Follow-Up After Hospitalization for Mental Illness, 7 Day - 25%ile adjusted for methodology revision
2018 P4P - CareSource

**Follow-up After Hospitalization for Mental Illness (48.3%)**
- Postpartum Care (62.3%)
- Adolescent Well-Care (51.3%)
- Timeliness of Prenatal Care (78.6%)
- Controlling High Blood Pressure (47.2%)
- *HbA1c Poor Control > 9.0% (62.2%)

MCP awarded $29 million (35.2%) of $82.4 million possible

Measures with large performance increases.

* Lower rate is better: performance increase = decrease in HEDIS rate from prior year
** Methodology revised; not trended from prior year
2018 P4P - CareSource

**Follow-up After Hospitalization for Mental Illness (48.3%)**
- **Postpartum Care (62.3%)**
- **Adolescent Well-Care (51.3%)**
- **Timeliness of Prenatal Care (78.6%)**
- **Controlling High Blood Pressure (47.2%)**
  - *HbA1c Poor Control > 9.0% (62.2%)**

Performance Levels:
- NCQA 75th Percentile
- NCQA 50th Percentile
- NCQA 25th Percentile

Trend/Measure (Performance Rate):
- MCP awarded $29 million (35.2%) of $82.4 million possible

Measures with large performance increases.
Measures with large performance declines.

* Lower rate is better: performance increase = decrease in HEDIS rate from prior year
** Methodology revised; not trended from prior year
2017 P4P - CareSource

Note: Minimum performance standard = 25th %ile for 2014 - 2018; 10th%ile for 2013
Follow-Up After Hospitalization for Mental Illness, 7 Day - 25%ile adjusted for methodology revision
2018 P4P - Molina

**Follow-up After Hospitalization for Mental Illness (46.5%)**

*HbA1c Poor Control > 9.0% (43.6%)

Controlling High Blood Pressure (53.3%)

Adolescent Well-Care (46.2%)

Postpartum Care (62.6%)

Timeliness of Prenatal Care (82.8%)

MCP awarded $9.1 million (45.8%) of $19.9 million possible

No measures with large performance increases.

* Lower rate is better: performance increase = decrease in HEDIS rate from prior year

** Methodology revised; not trended from prior year
**Follow-up After Hospitalization for Mental Illness (46.5%)**

- **Postpartum Care (62.6%)**
- **Timeliness of Prenatal Care (82.8%)**
- **HbA1c Poor Control > 9.0% (43.6%)**
- **Controlling High Blood Pressure (53.3%)**
- **Adolescent Well-Care (46.2%)**

**Performance Levels**

- **NCQA 75th Percentile**
- **NCQA 50th Percentile**
- **NCQA 25th Percentile**

**Payout**

- 100%
- 87%
- 74%
- 50%
- 39%
- 28%
- 19%
- 11%
- 4%
- 0%

MCP awarded $9.1 million (45.8%) of $19.9 million possible.

No measures with large performance increases.

No measures with large performance declines.

* Lower rate is better: performance increase = decrease in HEDIS rate from prior year

** Methodology revised; not trended from prior year
2018 P4P - Molina

% of Measures Meet/Exceed 25th %ile

<table>
<thead>
<tr>
<th>Year</th>
<th>All Measures</th>
<th>P4P</th>
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<tbody>
<tr>
<td>2013</td>
<td>60.9%</td>
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<tr>
<td>2014</td>
<td>66.7%</td>
<td>100.0%</td>
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<tr>
<td>2015</td>
<td>66.7%</td>
<td>83.3%</td>
</tr>
<tr>
<td>2016</td>
<td>76.5%</td>
<td>100.0%</td>
</tr>
<tr>
<td>2017</td>
<td>94.7%</td>
<td>100.0%</td>
</tr>
<tr>
<td>2018</td>
<td>95.0%</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

Note: Minimum performance standard = 25th %ile for 2014 - 2018; 10th %ile for 2013
Follow-Up After Hospitalization for Mental Illness, 7 Day - 25%ile adjusted for methodology revision
2018 P4P - Paramount

**Follow-up After Hospitalization for Mental Illness (53.2%)**

- **Postpartum Care (69.1%)**
- **Controlling High Blood Pressure (61.6%)**
- **Timeliness of Prenatal Care (83.0%)**
- ***HbA1c Poor Control > 9.0% (42.8%)**
- **Adolescent Well-Care (45.7%)**

MCP awarded $8.8 million (61.8%) of $14.3 million possible

Measures with large performance increases.

* Lower rate is better: performance increase = decrease in HEDIS rate from prior year

** Methodology revised; not trended from prior year
2018 P4P - Paramount

**Follow-up After Hospitalization for Mental Illness (53.2%)**

- Postpartum Care (69.1%)
- Controlling High Blood Pressure (61.6%)
- Timeliness of Prenatal Care (83.0%)
- *HbA1c Poor Control > 9.0% (42.8%)
- Adolescent Well-Care (45.7%)

**Performance Levels**

- NCQA 75th Percentile
- NCQA 50th Percentile
- NCQA 25th Percentile

**Payout**

- 100%
- 87%
- 74%
- 61%
- 50%
- 39%
- 28%
- 19%
- 11%
- 4%
- 0%

MCP awarded $8.8 million (61.8%) of $14.3 million possible

- Measures with large performance increases.
- Measures with large performance declines.

* Lower rate is better: performance increase = decrease in HEDIS rate from prior year
** Methodology revised; not trended from prior year
2018 P4P - Paramount

% of Measures Meet/Exceed 25th %ile

- 2013: 83.3%
- 2014: 100.0%
- 2015: 100.0%
- 2016: 85.7%
- 2017: 100.0%
- 2018: 100.0%

Note: Minimum performance standard = 25th %ile for 2014 - 2018; 10th %ile for 2013

Follow-Up After Hospitalization for Mental Illness, 7 Day - 25%ile adjusted for methodology revision
2018 P4P - United

**Follow-up After Hospitalization for Mental Illness (15.0%)**

**Controlling High Blood Pressure (53.0%)**

**Postpartum Care (64.3%)**

**Adolescent Well-Care (52.6%)**

**Timeliness of Prenatal Care (83.7%)**

*HbA1c Poor Control > 9.0% (51.6%)

MCP awarded $5.8 million (31.8%) of $18.2 million possible

Measures with large performance increases.

* Lower rate is better: performance increase = decrease in HEDIS rate from prior year

** Methodology revised; not trended from prior year. ODM has determined this reported HEDIS result does not accurately reflect performance due to data incompleteness. United’s recalculation of this rate using complete data is 36.1%
**Follow-up After Hospitalization for Mental Illness (15.0%)**

- **Postpartum Care (64.3%)**
- **Adolescent Well-Care (52.6%)**
- **Timeliness of Prenatal Care (83.7%)**
- **Controlling High Blood Pressure (53.0%)**
- **HbA1c Poor Control > 9.0% (51.6%)**

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**Performance Levels**

- **NCQA 75th Percentile**
  - 100%
  - 87%
  - 74%
  - 61%
  - 50%
  - 39%
  - 28%
  - 19%
  - 11%
  - 4%
  - 0%

**Payout**

- MCP awarded
  - $5.8 million (31.8%) of
  - $18.2 million possible

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Measures with large performance increases.

- No measures with large performance declines.

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* Lower rate is better: performance increase = decrease in HEDIS rate from prior year
** Methodology revised; not trended from prior year. ODM has determined this reported HEDIS result does not accurately reflect performance due to data incompleteness. United’s recalculation of this rate using complete data is 36.1%
2018 P4P - United

% of Measures Meet/Exceed 25th %ile

Note: Minimum performance standard = 25th %ile for 2014 - 2018; 10th %ile for 2013
Follow-Up After Hospitalization for Mental Illness, 7 Day - 25%ile adjusted for methodology revision
2018 P4P - Statewide

**Follow-up After Hospitalization for Mental Illness (44.0%)**

- Postpartum Care (63.4%)
- Adolescent Well-care (51.0%)
- Timeliness of Prenatal Care (81.1%)
- Controlling High Blood Pressure (51.0%)
- *HbA1c Poor Control > 9.0% (54.0%)

Performance Levels:
- 100%
- 87%
- 74%
- 61%
- 50%
- 39%
- 28%
- 19%
- 11%
- 4%
- 0%

Payout:
- MCP awarded $66 million (42.9%) of $153.6 million possible

Measures with large performance increases:

- Measures with large performance declines:

* Lower rate is better: performance increase = decrease in HEDIS rate from prior year
** Methodology revised; not trended from prior year
2018 P4P - Statewide

% of Measures Meet/Exceed 25th %ile

- 2013: 66.7%
- 2014: 66.7%
- 2015: 81.0%
- 2016: 76.5%
- 2017: 84.2%
- 2018: 85.0%

Note: Minimum performance standard = 25th %ile for 2014 - 2018; 10th %ile for 2013
Follow-Up After Hospitalization for Mental Illness, 7 Day - 25%ile adjusted for methodology revision
ODM has determined this reported HEDIS result for United does not accurately reflect performance due to data incompleteness. United’s recalculation of this rate using complete data is 36.1%. / estimated %ile = 48.7th
2018 P4P – Clinical Performance Results by Measure
Follow-up after MH Hospitalization (7day)
2018 P4P

<table>
<thead>
<tr>
<th>Trend*/Plan (Performance Rate)</th>
<th>Performance Levels</th>
<th>Payout</th>
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</thead>
<tbody>
<tr>
<td>Paramount (53.2%)</td>
<td>NCQA 75th Percentile</td>
<td>100%</td>
</tr>
<tr>
<td>CareSource (48.3%)</td>
<td></td>
<td>87%</td>
</tr>
<tr>
<td>Molina (46.5%)</td>
<td></td>
<td>74%</td>
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<tr>
<td>Statewide (44.0%)</td>
<td></td>
<td>61%</td>
</tr>
<tr>
<td>Buckeye (43.4%)</td>
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<td>4%</td>
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</tbody>
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MCPs awarded $18.4 million (72%) of $25.6 million possible

* Methodology revised; rates not trended from prior year

ODM has determined this reported HEDIS result does not accurately reflect performance due to data incompleteness. United's recalculation of this rate using complete data is 36.1%
Timeliness of Prenatal Care
2018 P4P

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<td>CareSource (78.6%)</td>
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</tbody>
</table>

MCPs awarded $8 million (31%) of $25.6 million possible.

No MCPs with large performance increases.
Timeliness of Prenatal Care
2018 P4P

Trend/Plan (Performance Rate) | Performance Levels | Payout

↓ Buckeye (86.6%)
↓ Paramount (83.0%)
↓ Molina (82.8%)
↓ Statewide (81.1%)
↓ CareSource (78.6%)

↑ United (83.7%)

NCQA 75th Percentile
NCQA 50th Percentile
NCQA 25th Percentile

100%
87%
74%
61%
50%
39%
28%
19%
11%
4%
0%

MCPs awarded $8 million (31%) of $25.6 million possible

No MCPs with large performance increases.

MCPs with large performance declines.
Postpartum Care
2018 P4P

Trend/Plan (Performance Rate)

↑ Paramount (69.1%)
↑ United (64.3%)
↑ Statewide (63.4%)
↑ Molina (62.6%)
↓ CareSource (62.3%)
↓ Buckeye (63.7%)

Performance Levels

NCQA 75th Percentile
|
100%
| 87%
| 74%
| 61%
| 50%
| 39%
| 28%
| 19%
| 11%
| 4%
| 0%
NCQA 50th Percentile
NCQA 25th Percentile

Payout

MCPs awarded $14.7 million (57%) of $25.6 million possible

MCPs with large performance increases.

No MCPs with large performance declines.
Controlling High Blood Pressure
2018 P4P

Trend/Plan (Performance Rate) | Performance Levels | Payout |
--- | --- | --- |
| Paramount (61.6%) | NCQA 75<sup>th</sup> Percentile | 100% |
| | | 87% |
| | | 74% |
| | | 61% |
| | | 50% |
| | | 39% |
| | | 28% |
| | | 19% |
| | | 11% |
| | | 4% |
| | | 0% |

MCPs with large performance increases.

MCPs awarded $4.5 million (18%) of $25.6 million possible.

No MCPs with large performance declines.

Molina (53.3%)
United (53.0%)
Statewide (51.0%)
CareSource (47.2%)
Buckeye (56.2%)
Adolescent Well-care 2018 P4P

Trend/Plan (Performance Rate) | Performance Levels | Payout |
--- | --- | --- |
↑ Buckeye (56.2%) | NCQA 75th Percentile | 100% |
↑ CareSource (51.3%) | | 87% |
↑ Statewide (51.0%) | | 74% |
↓ Molina (46.2%) | | 61% |
↑ Paramount (45.7%) | NCQA 50th Percentile | 50% |
↓ | | 39% |
↓ | | 28% |
↓ | | 19% |
↓ | | 11% |
↓ | NCQA 25th Percentile | 4% |
↓ | | 0% |

MCPs awarded $12.5 million (49%) of $25.6 million possible

MCPs with large performance increases.

No MCPs with large performance declines.

Healthy Children
Diabetes: HbA1c Poor Control (>9.0%)  
2018 P4P

Trend/Plan (Performance Rate) → Performance Levels → Payout

- United (51.6%)
- Statewide (54.0%)
- CareSource (62.2%)
- Paramount (42.8%)
- Molina (43.6%)
- Buckeye (39.4%)

MCPs awarded $4.5 million (18%) of $25.6 million possible

MCPs with large performance increases.

No MCPs with large performance declines.

* Lower rate is better: performance increase = decrease in HEDIS rate from prior year
* ODM has determined this reported HEDIS result for United does not accurately reflect performance due to data incompleteness. United’s recalculation of this rate using complete data is 36.1%. / estimated %ile = 48.7th
2018 P4P
MCP Ranking
2018 P4P – Plan Ranking

Percent Awarded for All Measures

Performance Levels

<table>
<thead>
<tr>
<th>Payout</th>
<th>100%</th>
<th>90%</th>
<th>80%</th>
<th>70%</th>
<th>60%</th>
<th>50%</th>
<th>40%</th>
<th>30%</th>
<th>20%</th>
<th>10%</th>
<th>0%</th>
</tr>
</thead>
<tbody>
<tr>
<td>MCPs awarded</td>
<td>$66 million (43%) of $153.6 million possible</td>
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<tr>
<td>MCPs awarded</td>
<td>$47 million (33%) of $143.8 million possible</td>
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Trend/Plan Ranking

1. Buckeye
2. Paramount
3. Molina
4. CareSource
5. United HealthCare

MCPs with increase in % of Potential Payout Awarded from 2017

MCPs with decrease in % of Potential Payout Awarded from 2017