

Telemedicine Billing Guidance

Telemedicine is the direct delivery of evaluation and management (E&M) or psychiatric services to a patient via synchronous, interactive, real-time electronic communication with video and audio elements. This service can be utilized for all individuals enrolled in the Ohio Medicaid program.

Unless stated otherwise in rule 4731-11-09 of the Administrative Code or elsewhere in the Administrative Code, rule 5160-1-18 applies to health care services covered by the Medicaid program and delivered using telemedicine. Providers are required to keep such records to establish that conditions of payment for Medicaid covered services have been met, including delivery setting, in accordance with Administrative Code rule 5160-1-27.

	Originating Site	Distant Site
Definition	» Physical location of the patient	» Physical location of treating practitioner
Eligible providers (Provider type code)	<ul style="list-style-type: none"> » Primary Care Clinic (50) » Outpatient Hospital (01) » Rural Health Clinic – Medical (5) » Federally Qualified Health Center – Medical (12) » Physician (20) » Professional Medical Group (21) » Podiatrist (36) » Optometrist (35) 	<ul style="list-style-type: none"> » Physician (20) » Psychologist (42) » Federally Qualified Health Center - Medical and Mental Health (12)
Excluded places of service for originating or distant site payment (Place of service code)	<ul style="list-style-type: none"> » Home (12) » Inpatient Hospital (21) » Nursing Facility (31 or 32) » Inpatient Psychiatric Hospital (51) » Other POS exclusions for E&M and psychiatric codes 	<ul style="list-style-type: none"> » Home (12)
Bill type and procedure codes (except FQHC/RHC, see billing example below)	<ul style="list-style-type: none"> » Professional claim » Place of service: physical location of the patient » Q3014 -or- » GQ modifier with: <ul style="list-style-type: none"> a. 99201-99215 b. 99241-99245 c. 99251-99255 d. 92002, 92004 e. 92012, 92014 	<ul style="list-style-type: none"> » Professional claim » Place of service: physical location of the practitioner » GT modifier with: <ul style="list-style-type: none"> a. 99201-99215 b. 99241-99245 c. 99251-99255 d. 90791-90792 e. 90832-90838 f. 90863

Examples

For Illustrative Purposes Only

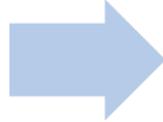
Federally Qualified Health Center (FQHC) or Rural Health Clinic (RHC) as Originating Site

Patient presents to an **FQHC or RHC** for a service via telemedicine with a practitioner located > 5 miles away

* The FQHC does not perform a service for the patient

Originating Site Provider:

- **Claim type:** Professional
- **Service billed:** Q3014 and T1015 with UA modifier
- **Place of service:** Physical location of the patient



Practitioner at an eligible distant site provides service for patient using two-way video conferencing

Distant Site Provider

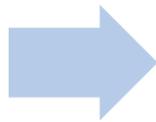
- **Claim type:** Professional
- **Service billed:** Appropriate CPT code with GT modifier
- **Place of service:** Physical location of the practitioner

Primary Care Clinic as Originating Site

Patient presents to an **Primary Care Clinic** for a service with a practitioner located > 5 miles away

Originating Site Provider:

- **Claim type:** Professional
- **Service billed:** Q3014 or appropriate CPT code with GQ modifier
- **Place of service:** Physical location of the patient



Practitioner at an eligible distant site provides service for patient using two-way video conferencing

Distant Site Provider

- **Claim type:** Professional
- **Service billed:** Appropriate CPT code with GT modifier
- **Place of service:** Physical location of the practitioner
- FQHC will also include T1015 with appropriate "U" modifier

Questions? Contact: Sara.Zolinski@medicaid.ohio.gov or Nichole.Small@medicaid.ohio.gov

For more information, go online: [Medicaid.Ohio.gov](https://www.Medicaid.Ohio.gov)