

Progress Report #1

Providing Responsive Care Through Telehealth Strategies to Reduce Hospital Admissions and Enhance Quality of Life

CMP Grant – LeadingAge Ohio, Optimized Care Network
August 1 – October 31, 2017

The following outlines the progress made on the above-named grant from August 1 through October 31, 2017:

- Clinical Exam Station (Telehealth Cart) was delivered to the Ohio Eastern Star Home on October 25.
- OCN staff and Ohio Eastern Star Home IT staff worked closely together to verify technology connectivity points to insure coverage throughout the facility and insure successful use of the telehealth equipment going forward.
- Telehealth training for Ohio Eastern Star Home nursing staff was held on September 26 and 28.
- Delayed delivery of the Clinical Exam Station caused some realignment of training, but all training points were covered in the 2-day time period.
- Medical Director telehealth training took place at Ohio Eastern Star Home on October 17, at which time nursing staff was invited for another training opportunity.
- Green Hills Community worked closely with Optimized Care Network staff during the month of October to finalize and remodel the room that would become the CareSpace once technology was installed.
- OCN staff and Green Hills Community IT staff worked closely to insure connectivity points and capacity was in place for the connection of the telehealth equipment.
- Telehealth training for Green Hills Community nursing staff was held on October 10 and 20.
- Medical Director telehealth training took place at Green Hills Community on November 2, at which time nursing staff was invited for another training opportunity.
- Green Hills Community is planning three Open Houses on November 13 and 15 to introduce the community to the new telehealth availability. One will be for local hospital leadership, one for families and friends, and the other will be for the wider community.
- Preliminary meetings have taken place with staff from both organizations regarding the collection of data and program evaluation strategies.
- Data collection guidelines and protocols are being developed for the compilation of historical data (as well as data for the project time period of 18 months starting November 1, 2017) from nursing facility resident/patient records at Green Hills Community and Ohio Eastern Star Home who received care for congestive heart failure, COPD, pneumonia or stroke in the 18-month period prior to the implementation of this project.

Progress report submitted November 14, 2017 by:

Linda Mauger, Optimized Care Network, l.mauger@optimizedcare.net and
Anne Shelley, LeadingAge Ohio, ashelley@leadingageohio.org