

Work Completed

Proactive Medical Review (PMR) continued work on the Nursing Facility Competency Certification Project during the period July-September 2020. The focus of work for this reporting period has been on the following:

1. Training content and resource development
Progress Update: 61.5 hours of content development was completed during the period of July-Sept. 2020. This includes time spent on developing and revising content for the virtual two-day training workshop, the recorded webinars, and development of toolkits and other deliverable resources that are outlined below (see *Progress on Deliverables*)
2. Virtual Workshops
Progress Update: The 2-day virtual Competency-Based Training Workshop was held 8:30 am-4:00 pm on 09/01/2020 and 09/02/2020. 20 participants attended the workshop. The workshop was held virtually using Go-To Webinar platform and breakout group sessions were held throughout the workshop using designated conference call lines. Based on feedback from participants regarding challenges related to attending full-day on-line training format, workshop content was modified and the next workshop was held on 09/29/2020-10/02/2020 from 8:30am-12:00 pm. 35 participants attended the 09/29-10/02/2020 virtual Competency-Based Training Workshop.
3. Nursing facility participation
Progress Update: 55 of the 88 participants whose applications were originally selected to attend the training and participate in the project attended the virtual Competency-Based Training Workshops held in September 2020. Due to the COVID-19 public health emergency impacting participants availability to participate in some or all of the remote training, additional virtual Competency-Based Training Workshop “make up” dates are planned for 8:30am-12:00 pm each day on 10/29/2020, 10/30/2020, 11/02/2020, and 11/03/2020. Proactive has communicated with participating facilities regarding options for completing the virtual training as needed.
4. Training venue selection and event planning
Progress Update: In late July, Proactive decided in the interest of health and safety of participants to move the first two (2) workshop training dates for each city to a virtual format using GoTo Webinar. Instead of four (4) virtual trainings for the four (4) cities, it was decided to host two (2) sets of virtual training dates for all participants: September 1 & 2, and 29 & 30. After the training concluded on September 2, an evaluation was given to all participants. Many indicated that two full days of virtual training was not ideal and they would have preferred to be trained in shorter sessions over the course of several days. Based on this feedback, the second round of virtual training was modified to be completed in four (4) half days and took place September 29 through October 2.

At this time, live workshops are still planned for March 2021 as the next round of training. All four venues were contacted to schedule training dates. The public health emergency will be closely monitored in Ohio during the first quarter of 2021 and adjustments made

as needed to move to a virtual event if large gatherings are not deemed safe, or should nursing home staffing issues limit the ability for participants to attend a live event.

Progress on Deliverables

The following resources have been fully or partially developed during this reporting period:

- Competency-Based Training Workshop Power Point Presentation
- Competency-Based Training Workshop Participant Handouts
- Toolkit Overview and Training Webinar Recordings
 - Abuse & Neglect Prevention
 - ADL Section G
 - ADL Section GG
 - Behavioral Health
 - Change in Condition for Licensed Nurses
 - Change in Condition for Non-Licensed Staff
 - Culturally Competent Care
 - Dementia
 - Falls Prevention & Management
 - Infection Control Prevention & Basics
 - Medication Administration
 - Pressure Injury Prevention
 - Restorative Nursing Programs
 - Trauma-Informed Care

Deliverables Provided to Participants Electronically During July-September 2020 Reporting Period

Training Handouts
Training Preparation Guide
Links to Access Recorded Toolkit Overview and On-Demand Facility Training Webinars for each Toolkit Topic
Revised Fall Prevention & Management Toolkit

Quarter 3 Metrics Collected

After both sets of virtual training dates were completed, it was calculated that 54 participants have completed the first two days of training in the virtual format. The 34 remaining participants who have not completed the training have been invited to the “makeup” training in late October/early November.

The chart below details the workshop evaluation results from the 54 participants who have completed training to date. A full attendance log with additional comments from participants can be found at: <https://proactive.sharefile.com/d-sa1b7387d9cc40718>

WORKSHOP EVALUATION		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
1	I feel the training was worth my time.	40%	56%	4%	0%	0%
2	I feel the training accommodated my personal learning style.	30%	62%	8%	0%	0%
3	I feel the training activities were engaging.	37%	56%	7%	0%	0%
4	I feel the course objectives were met.	62%	38%	0%	0%	0%
5	The instructor was very knowledgeable about this topic.	83%	17%	0%	0%	0%
6	The instructor provided information that will be useful to me in my work.	74%	26%	0%	0%	0%
7	The instructor answered questions to my satisfaction.	40%	58%	2%	0%	0%
8	Handouts and/or session materials were helpful to me.	75%	25%	0%	0%	0%

Please contact Amie Martin if there are questions or additional information needed for this reporting period.

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