

Work Completed

Proactive Medical Review (PMR) continued work on the Nursing Facility Competency Certification Project during the period April-June 2020. The focus of work for this reporting period has been on the following:

1. Training content and resource development
Progress Update: 139 hours of content development was completed during the period of April-June 2020. This includes time spent on developing content for the live two-day training workshop, the recorded webinars, and development of toolkits and other deliverable resources that are outlined below (see *Progress on Deliverables*)
2. Nursing facility participation
Progress Update: recruitment efforts were completed with a total of 88 participants from 47 facilities across the state selected to attend the training and participate in the project. Participants were selected on a first-come, first served basis and were required to return a participation agreement committing to fulfill project activities before being accepted into the program. Due to the COVID-19 outbreak, additional time was given to participants to return their agreements before individuals on the waitlist were contacted.
3. Continuing Education Approval
Progress Update: The Ohio Competency Based Training program was submitted to the Ohio Nurses Association (ONA) for approval and the required fee was submitted (\$400.00). PMR was granted ONA approval for the requested 28 contact hours. This approval is valid from 08/05/2020-08/05/2022. The approval allows PMR to award contact hours to participants for participation in the 2-day workshop, 12 recorded webinars, and the final 1-day workshop event.
4. Training venue selection and event planning
Progress Update: In May, all four venues were contacted to reschedule training dates due to the COVID-19 Public Health Emergency. All four venues were able to accommodate new dates on a delayed schedule. Live workshop training days 1 and 2 were rescheduled to take place August -September (see table on p.3 with specific dates by city.) Live workshop training day 3 is anticipated to take place in March/April 2021, but has not yet been scheduled with venues due to uncertainty with the pandemic.

Progress on Deliverables

The following resources have been fully or partially developed during this reporting period:

- Abuse Prevention & Reporting Toolkit
- Behavioral Health & Person-Centered Care Toolkit
- Fall Prevention & Management Toolkit
- Restorative Nursing Toolkit
- Dementia Care Toolkit
- Competency Program Self-Assessment Tool
- Competency Program Certification Checklist
- Content for 12 recorded webinars
- ADL Toolkit
- Cultural Competence Toolkit
- Change in Condition Toolkit
- Infection Control Toolkit
- Trauma Informed Care Toolkit
- Medication Administration Toolkit
- Pressure Ulcer Toolkit
- Basic Nursing Skills Workbook
- Department Specific Competency Template Workbook
- Competency Assessment Policy & Procedure Template
- Risk Prioritization Guide

Deliverables Delivered to Participants Electronically

Abuse	https://proactive.sharefile.com/d-s8bdb4eeb90a4c86a
ADL	https://proactive.sharefile.com/d-se7f8b00e2304c98b
Behavior	https://proactive.sharefile.com/d-s50a9d7236394ae0b
Change in Condition	https://proactive.sharefile.com/d-scfbe4e818e64475b
Cultural Competency	https://proactive.sharefile.com/d-sac2cce71c164418a
Dementia	https://proactive.sharefile.com/d-s5080ccc8413410b8
Infection Control	https://proactive.sharefile.com/d-s12bf13f9b3b4bf1a
Medication Administration	https://proactive.sharefile.com/d-s0e1091cbb864b608
Pressure Injury	https://proactive.sharefile.com/d-s57c16488eaa4f9f8
Restorative	https://proactive.sharefile.com/d-sde63e54fdeb47778
Trauma Informed Care	https://proactive.sharefile.com/d-s31344161eed4d7f9
Fall Prevention & Management	https://proactive.sharefile.com/d-sa148fba935943d9a
SNF/NF Staff & Department Specific Competency Template	https://proactive.sharefile.com/share/view/s33ba1447e3e4d68b
Basic Nursing Skills editable Excel workbook	https://proactive.sharefile.com/d-s96f5efe02464ca99
Competency Assessment Policy & Procedure Template with permission for single facility use and edits	https://proactive.sharefile.com/d-s53a6e06206149619
Additional Resources	https://proactive.sharefile.com/d-sc4804c468c44b81b

The rescheduled dates for live events by location are:

Location	Date Training Days 1-2	Date Training Day 3	Venue	Total Estimated Venue Fee
Cincinnati	August 5 & 6	TBD	Hilton Garden Inn Cincinnati Midtown	\$2100.00
Columbus	September 29 & 30	TBD	Quest Conference Center	\$2888.00
Cleveland	August 11 & 12	TBD	Aloft Cleveland Downtown	\$1500.00
Lima	September 1 & 2	TBD	Holiday Inn & Suites Lima	\$750.00

Quarter 2 Metrics Collected

Data related to program participation interest has been collected with key findings as follows:

- Final totals of participants scheduled for each workshop location include:
 - Cincinnati – 9 facilities, 17 attendees
 - Cleveland, 17 facilities, 33 attendees
 - Lima – 11 facilities, 18 attendees
 - Columbus - 10 facilities, 20 attendees
- 97 individuals that requested to participate in the program still remain on the waiting list, and may be contacted if this training is provided again in the future
- Up to two (2) individuals per facility were accepted to participate

Potential Obstacles and Alternative Planning Related to COVID-19 Emergency

A national emergency declaration was issued in March 2020 related to the COVID-19 outbreak. Ohio is currently in a staged reopening which has impacted Proactive’s ability to conduct live training workshop events as originally planned for May and June. A contingency plan was developed with the first workshop training date pushed back to August 5; however, a recent uptick in cases

1. A survey was conducted of program participants which asked if they were comfortable meeting in person or if they would rather meet virtually. There were two surveys sent out: one to participants signed up to attend training in August, and another to those in September.

August Trainings - 28 responses

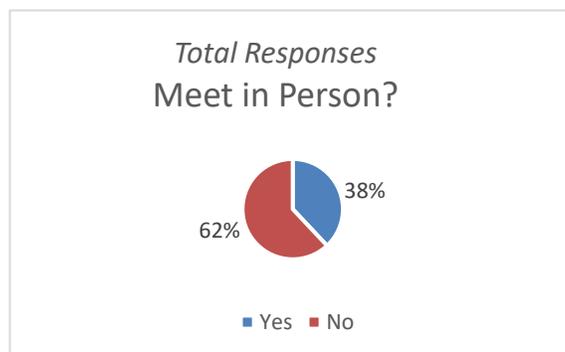
- 12 - Yes, I want to meet in person. (43%)
- 16 - No, I would rather meet virtually. (57%)

September Trainings - 24 responses

- 8 - Yes, I want to meet in person. (33%)
- 16 - No, I would rather meet virtually. (67%)

TOTAL - 52 responses

2. Proactive has decided to move to virtual training in lieu of in-person trainings in



August and September. Instead of four (4) in-person trainings, there will be two (2) virtual trainings to take place on September 1 & 2, and 29 & 30. At this time, Proactive still plans to meet with all participants in four (4) different cities in person in the spring of 2021 for the final day of training.

- Research is being conducted on options for participant engagement through the virtual training platform
- Redesign of the workshop training activities is being completed to accommodate the adjustment to a virtual learning environment. By way of example, the live workshop content involved multiple small group training activities focused on development of individual competency training plans, identifying primary training gaps, etc. These activities will need to be accomplished via activities that may be completed virtually.

Please contact Amie Martin if there are questions or additional information needed for this reporting period.

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