

Progress Report #7
October 1 – December 31, 2018
CMP Grant: ItcGAIN Program -- Focused Nurse Education

The following outlines the progress made on the above-named grant between October 1 and December 31, 2018:

1. In response to Directors of Nursing feedback at the pilot test sites, progress is beginning made on the development of content related to communication strategies with residents and family members. This content will be added to the curriculum in each module as it is completed over the next couple of months.
2. During the pilot test period of July 1 through December 31, 2018, the following numbers of modules were completed by the nursing staff at each pilot test site:
 - a. Eliza Bryant = 366 completed by 50 staff
 - b. Kendal of Oberlin = 213 completed by 28 staff
 - c. Shepherd of the Valley = 684 completed by 90 staff
 - d. Bethany Village = 845 completed by 110 staff
 - e. Total modules = 2,108
3. Project staff is beginning the process of analyzing module evaluation feedback to evaluate education effectiveness in the development of enhanced communication and assessment skills toward the overall goal of improving patient care and minimizing unnecessary patient transfers or other interventions.
4. Pre and Post Test outcomes are the next priority in analyzing learning that occurred during pilot test module completion.
5. Project staff continues to work to gather the historical data from each facility (for the 6 months prior to the beginning of the ItcGAIN education—September 2017 through February 2018) in order to conduct analysis of hospital readmission rates and preventable emergency room visits that occurred prior to the ItcGAIN education.
6. The INTERACT Quality Improvement Tool for Review of Acute Care Transfers (or its equivalent) will be used by each pilot test site for analysis of hospital transfers during the post implementation timeframe of July through December 2018). The ability to gather data from these tools while maintaining HIPAA compliance has been carefully addressed and tested.
7. The ItcGAIN program has been announced to LeadingAge Ohio members and release of the program for registrations occurred during the week of January 7.
8. LeadingAge Ohio staff received instruction regarding the administrative use of the ItcGAIN web site to insure proper student support and troubleshooting for all users.

Progress report submitted on January 14, 2019 by:

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