

Specialized Recovery Services Program Provider Toolkit

Prepared by: **Ohio**

Department of Medicaid

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SRS Program Background

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Background

The Specialized Recovery Services (SRS) program was created in August of 2016, and initially served individuals with a severe and persistent mental illness (SPMI) who have income up to 300% of Federal Benefit Rate (FBR).

The program expanded in July 2017 to also include individuals with a diagnosed chronic condition (DCC), e.g., HIV/AIDS, end stage renal disease (ESRD), sickle cell anemia, cystic fibrosis, and hemophilia, or who are active on the solid organ or soft tissue transplant waiting list.

Beginning on July 1, 2018, the program made key eligibility changes, including removing the requirement for receipt of SSI/SSDI benefits as a condition of eligibility, and removing disability determinations for DCC individuals over-65 and for ESRD individuals regardless of age (SSA disability is still required for the SPMI and DCC under-65 populations).

Eligibility Requirements

Eligibility Requirements SPMI/DCC/ESRD

To be eligible for enrollment in the SRS program, an individual must meet <u>all</u> of the following:			
<input type="checkbox"/>	Be at least 21 years of age	<input type="checkbox"/>	Meet financial and nonfinancial eligibility for Medicaid*
<input type="checkbox"/>	Meet the definition of disability under SSA (as of July 1, 2018) <ul style="list-style-type: none"> • SPMI / DCC Under 65 – SSA disability required • DCC Over 65 – no SSA disability required • ESRD – no SSA disability required regardless of age 	<input type="checkbox"/>	Have a behavioral health diagnosis, be active on the solid organ or soft tissue waiting list, or diagnosed chronic condition as listed in the “Qualifying Diagnosis Appendix” available at https://www.medicaid.ohio.gov/provider (scroll to PROVIDERS tab and click on SRS drop-down)
<input type="checkbox"/>	Score at least a 2 in one of the items in the “mental health needs” or “risk behaviors” section of the Adult Needs and Strengths Assessment (ANSA) or score a 3 on at least one of the items in the “life domains” section of the ANSA	<input type="checkbox"/>	Demonstrate needs related to the management of his or her behavioral health condition or DCC as documented in the ANSA
<input type="checkbox"/>	Have at least one of the following risk factors prior to enrollment: <ul style="list-style-type: none"> • One or more psychiatric inpatient admissions at an inpatient psychiatric hospital; or • A discharge from a correctional facility with a history of inpatient or outpatient behavioral health treatment while residing in that correctional facility; or • Two or more emergency department visits with a psychiatric diagnosis; or • A history of treatment in an intensive outpatient rehabilitation program for more than 90 days; or • One or more hospital inpatient admissions due to a diagnosed chronic condition as listed in the in the “Qualifying Diagnosis Appendix” available at https://www.medicaid.ohio.gov/provider (scroll to PROVIDERS tab and click on SRS drop-down) 	<input type="checkbox"/>	Meet at least one of the following: <ul style="list-style-type: none"> • Have a need for a SRS program service to maintain stability, improve functioning, prevent relapse, be maintained in the community, and if not for the provision of the SRS program services the individual would decline to a prior level of need; or • Previously have met the eligibility criteria, be assessed and found that but for the provision of the Home and Community-Based Services would decline to a prior level of need
<input type="checkbox"/>	Reside in a Home and Community-Based Services setting**	<input type="checkbox"/>	Demonstrated a need for SRS, and not otherwise receive those services
<input type="checkbox"/>	Have needs that can be safely met through the program in an Home and Community-Based Services setting	<input type="checkbox"/>	Participate in the development of a person-centered care plan

***The County Departments of Job and Family Services conduct final eligibility determinations for the SRS program. A pending Medicaid application is required so the case can be run.**

Eligibility Requirements: DCC & ESRD



To be eligible for enrollment in the SRS program, an individual must meet all the requirements as listed in the previous slide; however, DCC and ESRD eligibility differs in its definition of disability under SSA (as of July 1, 2018):

DCC

Age Under 65 – SSA disability required

Age Over 65 – No SSA disability required

ESRD

No SSA disability required regardless of age

Home & Community-Based Services Setting Requirement

- ✓ In order to qualify for the SRS program, an individual must reside in a Home and Community-Based Services (HCBS) setting that is compliant with Rule [5160-44-01](#).
- ✓ Generally, any home or apartment owned or leased by an individual or their family member would be compliant. The SRS Independent Entity makes the ultimate decision as to whether or not a setting is compliant with HCBS regulations.



Helpful resources that providers can use to learn more about HCBS setting requirements:

- HCBS Setting Evaluation Training Series
<http://ohiohcbcs.pcgus.com/evaluation/index.html>
- HCBS Setting Evaluation Tool (ODM Form 10172)
<http://medicaid.ohio.gov/Portals/0/Resources/Publications/Forms/ODM10172fillx.pdf>
- HCBS Setting Verification Checklist (ODM form 10173)
<http://medicaid.ohio.gov/Portals/0/Resources/Publications/Forms/ODM10173fillx.pdf>

Recovery Management

Recovery Management

In addition to full Medicaid coverage, individuals will have access to **Recovery Management:**



- ✓ Recovery managers will work with individuals to develop a comprehensive plan of care.
- ✓ Recovery managers will meet with individuals regularly to monitor their plan and the receipt of specialized recovery services under an individual's person-centered plan of care.
- ✓ Recovery managers may also provide information and referrals.

Recovery Management Agencies

**CareSource
and CareStar
serve as the
state-wide
Recovery
Management
agencies.**



**For more
information on
SRS, call:**

**CareSource
1-855-717-5676**

**CareStar
800-616-3718**

Supporting Individuals to Enroll

Supporting Individuals to Enroll

Be prepared to assist with the enrollment process by identifying individuals likely to be eligible for SRS and ensuring that they are connected to a recovery manager. Please work with the recovery managers when possible to assist in the enrollment process.

If you believe an individual may be eligible for the SRS program, but that person has not been contacted, contact the Ohio Department of Medicaid **via secure email** at BHCP@medicaid.ohio.gov, subject line: *SRS Program Referrals*. Please include:

- Medicaid ID (if on Medicaid)
- Social Security Number
- Qualifying Diagnosis (appendix is available at <https://www.medicaid.ohio.gov/provider> by scrolling to PROVIDERS tab and clicking on SRS drop-down)
- Monthly Social Security Income
- Name
- Address
- Telephone number
- Gender
- Whether the individual is scheduled for any surgeries related to his or her diagnosed chronic conditions, and the
- Provider and provider type making the referral

Please only refer individuals who meet the eligibility requirements as described on [Slide 6](#).

Ohio Medicaid will connect individuals to a recovery manager to begin program enrollment.

Note: Additional SRS questions can be sent to BHCP@medicaid.ohio.gov.

Enrollment Numbers

Enrollment Numbers (as of July 30, 2019)



Over **9,500** individuals have been determined eligible for SRS

SPMI *(since August 2016)*

- Approximately **6,000** individuals have been determined eligible

DCC & ESRD *(since July 2017)*

- Approximately **3,500** individuals have been determined eligible

Links to Program Rules: OAC Chapter 5160-43

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Rule 5160:1-5-07 Medicaid: specialized recovery services (SRS) program

<http://codes.ohio.gov/oac/5160:1-5-07>

Rule 5160-43-01 Specialized Recovery Services program definitions

<http://codes.ohio.gov/oac/5160-43-01>

Rule 5160-43-02 Specialized Recovery Services program individual eligibility and program enrollment

<http://codes.ohio.gov/oac/5160-43-02>

Rule 5160-43-03 Specialized Recovery Services program individual rights and responsibilities

<http://codes.ohio.gov/oac/5160-43-03v1>

Rule 5160-43-04 Specialized Recovery Services program covered services and provider requirements

<http://codes.ohio.gov/oac/5160-43-04>

Rule 5160-43-05 Specialized Recovery Services program provider conditions of participation

<http://codes.ohio.gov/oac/5160-43-05v1>

Rule 5160-43-06 Specialized Recovery Services program incident management system

<http://codes.ohio.gov/oac/5160-43-06v1>

Rule 5160-43-07 Specialized Recovery Services program compliance: provider monitoring, oversight, structural reviews and investigations

<http://codes.ohio.gov/oac/5160-43-07v1>

Rule 5160-43-08 Specialized Recovery Services program billing procedures and payment rates for recovery management

<http://codes.ohio.gov/oac/5160-43-08>

Rule 5160-43-09 Specialized Recovery Services program criminal records checks for providers

<http://codes.ohio.gov/oac/5160-43-09v1>