



**Department of  
Medicaid**

**John R. Kasich**, Governor  
**Barbara R. Sears**, Director

**Managed Care Plan Policy Guidance Letter No. 4-18-07**

**TO:** MyCare Ohio Plans

**FROM:** Roxanne Richardson, Chief  
Policy and Program Development Section, Office of Managed Care

**DATE:** July 17, 2018

**SUBJECT:** Coverage of Home Delivered Meals by MyCare Ohio Plans

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The purpose of this letter is to offer guidance to MyCare Ohio Plans (MCOPs) regarding coverage of bulk quantity home delivered meals delivered pursuant to Rule 5160-58-04 of the Administrative Code prior to a member's hospitalization or placement in an institutional setting. Effective July 1, 2018, MCOPs should reimburse meal providers for the entirety of the bulk quantity of meals delivered prior to a hospitalization or institutionalization. Upon discovery of the hospitalization or institutionalization, the care manager, or MCOP should contact the home delivered meal provider to hold future meal delivery until the member returns home, since home and community-based services are not allowable when an individual is hospitalized or in an institutional setting. A best practice would be to adjust the next scheduled delivery to account for any meals previously delivered that were not consumed during the hospitalization or institutionalization, assuming the meals were properly stored. If they were not properly stored or that cannot be confirmed, regular authorizations should resume upon discharge back to the community.