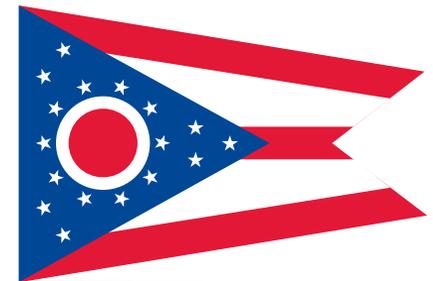


Managed Care Enrollment for New Populations

Ohio Department of Medicaid

July 2016

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Introduction

- More than 2.4 million Medicaid enrollees (86% of the Medicaid Population) are served by the state's five managed care plans (MCP).
 - » Buckeye
 - » CareSource
 - » Molina Healthcare of Ohio
 - » Paramount Advantage
 - » UnitedHealthcare
- All MCPs are available statewide.
- In 2017, more Ohioans will be able to access their benefits through one of the state's five managed care plans.

Ohio Medicaid Consumer Hotline

- Consumers can call hotline to:
 - » Enroll in his or her selected plan*
 - » Find a Medicaid health care provider
 - » Obtain information about Medicaid covered services and benefits
- Phone #: 1-800-324-8680
- Hours: Monday – Friday 7 a.m. to 8 p.m. and Saturday 8 a.m. to 5 p.m.

**After initial enrollment period, individuals can change their managed care plan every November.*

Ohio Medicaid Managed Care Plans (MCP)

- What is a MCP?
 - » Health insurance company contracted by Ohio Medicaid to provide health care to most of Ohio's Medicaid population.
 - » Works with hospitals, doctors and other providers to coordinate care and access to services.



Key Points on Managed Care

- Medicaid managed care plans are required to offer the same services as are available in traditional fee-for-service Medicaid.
- MCPs may offer optional benefits that are not available in traditional Medicaid.
- Behavioral health and waiver services are not a part of managed care and remain in traditional Medicaid.*
- Individuals will have the opportunity to choose the MCP that best meets their needs.
- MCPs may require permission before an individual can obtain certain medical services and equipment (often referred to as “prior authorization”).

** Except for Ohioans in the state’s dual eligible demonstration, MyCare Ohio.*

Benefits of Managed Care for All Members

- Dedicated points of contact for members.
 - » Toll-free member services call center
 - » Toll-free nurse advice line, available 24/7
- Expanded access to care & provider networks.
- Care management and care coordination.
- Health and wellness programs.
- Enhanced accountability through monitoring by Ohio Medicaid to ensure plans are meeting their obligations.
- Priorities of MCPs linked to state's key health care improvement efforts.
- Care coordination can lead to better health outcomes.

Care Management

- Care management is available to individuals with special and/or complex health care needs.
- A **Care Manager** from the MCP is assigned to work with member's doctors and other providers to coordinate care.
 - » **Advocates** on member's behalf
 - » **Assists** member with accessing care and navigating the health care system
 - » **Refers and links** member to needed services/supports in the community
- Will help new members experience a smooth transition to the plan from traditional Medicaid by making sure health care needs are met.



Individuals Transitioning to Managed Care

Medicaid Recipient Groups	Managed Care Transition Date
Adult Extension members in need of Home & Community Based Services Waiver	August 2016*
Individuals enrolled in the Bureau of Children with Medical Handicaps (BCMh) program	January 2017*
Children in Custody and Children Receiving Adoption Assistance	January 2017*
Breast & Cervical Cancer Project Recipients	January 2017*
Recipients enrolled on a DD waiver	Voluntary January 2017

**Managed care enrollment for this group of recipients is mandatory effective the date listed.*

Adult Extension & HCBS Waiver

- Adults eligible via Adult Extension will soon be able to access a home- and community-based waiver (HCBS) if he/she meets level of care requirements.
- Managed care benefits begin 8/1/2016 if they meet level of care requirements; however, recipients will be informed of change during their annual Medicaid redetermination notice (so timing of impact will vary).
- HCBS Waivers:
 - » Passport Waiver
 - » Ohio Home Care Waiver
 - » Assisted Living Waiver
- MCPs will be responsible for health care services. Waiver services will not be managed by plans and will be paid by traditional Medicaid.
- Current HCBS waiver case management agencies will continue to coordinate waiver services. If someone is currently receiving waiver services, this relationship will not change.
- MCPs and waiver case management agencies will work together to ensure an individual's needs are met.

Individuals Enrolled in the BCMH program

- BCMH - Bureau of Children with Medical Handicaps.
- Medicaid benefits begin 1/1/2017.
- Informational and enrollment notices will be sent to individuals and families in fall 2016.
- Ohio Department of Health will outreach to BCMH recipients to assist with enrollment.
- MCP selections will begin in fall 2016 to allow adequate time to ensure MCPs are prepared to meet children's needs.
- Managed care will be required for all new BCMH recipients beginning 1/1/2017.

Children in Custody of Public Children's Services Agency (PCSA)

- Managed care benefits will begin 1/1/2017.
- PCSA will select plan and will be informed of process from Ohio Dept of Job & Family Services.
- Selection of MCPs will begin summer/fall 2016 to provide adequate time to ensure MCPs are prepared to meet children's needs.
- PCSA will have a single point of contact at each of the MCPs.
- Several regional trainings will be scheduled throughout 2016 for families, providers and PCSA's.
- Managed care will be required for all new children in custody beginning 1/1/2017.

Children Receiving Federal Adoption Assistance

- Managed care benefits will begin 1/1/2017.
- Medicaid will send enrollment notices to families in November 2016.
- Family will contact the Medicaid Hotline or log on to their website to select a MCP.
 - » Medicaid Hotline at 1-800-324-8680
 - » <http://ohiomh.com>
- Managed care will be required for all new Adoption Assistance children beginning 1/1/2017.

Breast & Cervical Cancer Project (BCCP) Recipients

- Managed care benefits begin 1/1/2017.
- Enrollment notices will be sent to BCCP recipients who are not currently enrolled with a MCP beginning November 2016.
- Contact the Medicaid Hotline at 1-800-324-8680 for enrollment.
- Managed care will be required for all new BCCP recipients beginning 1/1/2017.

Voluntary Enrollment for DODD Waiver Recipients

- Individual on a developmental disabilities waiver can choose to have managed care 1/1/2017; enrollment not mandatory.
- Enrollment notices will be sent to individuals November 2016.
- Eligible DODD Waivers:
 - » Self-Empowered Life Funding (SELF)
 - » Transitions DD
 - » Individual Options (IO)
 - » Level One
- MCPs will be responsible for health care services. Waiver services will not be managed by plans and will be paid by traditional Medicaid.
- County Boards of DD will continue to manage waiver services.
- MCPs and county DD boards will work together to meet an individual's needs.
- Contact the Medicaid Hotline at 1-800-324-8680 for voluntary enrollment.

How to receive more information?

- Call the Medicaid Hotline at 1-800-324-8680.
- Please continue to visit www.Medicaid.Ohio.gov for updates.

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