Office of Managed Care

MyCare Panel Maps Dashboard

Q4 2018

Governor Mike DeWine | Lt. Governor Jon Husted | Director Maureen Corcoran

medicaid.ohio.gov

Introduction

The Ohio Department of Medicaid (ODM), Office of Managed Care, releases a quarterly provider dashboard summarizing managed care plans' performance in key operational areas[1]. The purpose of this quarterly provider dashboard is to visually depict plan performance across all the plans and at an individual plan level. The key areas displayed on the dashboard represent areas for which a compliance standard exists, which allows ODM to identify trends and systemic challenges that may need to be addressed. An explanation of each of the provider dashboard elements is listed below.

Dashboard Elements

Managed Care Provider Network (MCPN): MCPs must provide or arrange for the delivery of all medically necessary Medicaid-covered health care services, as well as ensure that they are in compliance with the federally defined access standards required by 42 CFR 438.206. In order to determine adequate provider panel capacity and services, MCPs submit documentation to ODM that demonstrates they offers an appropriate range of providers for the anticipated number of members in the service area, for example, county-based requirements (see Appendix H of the Provider Agreement for specific standards).

Conclusion

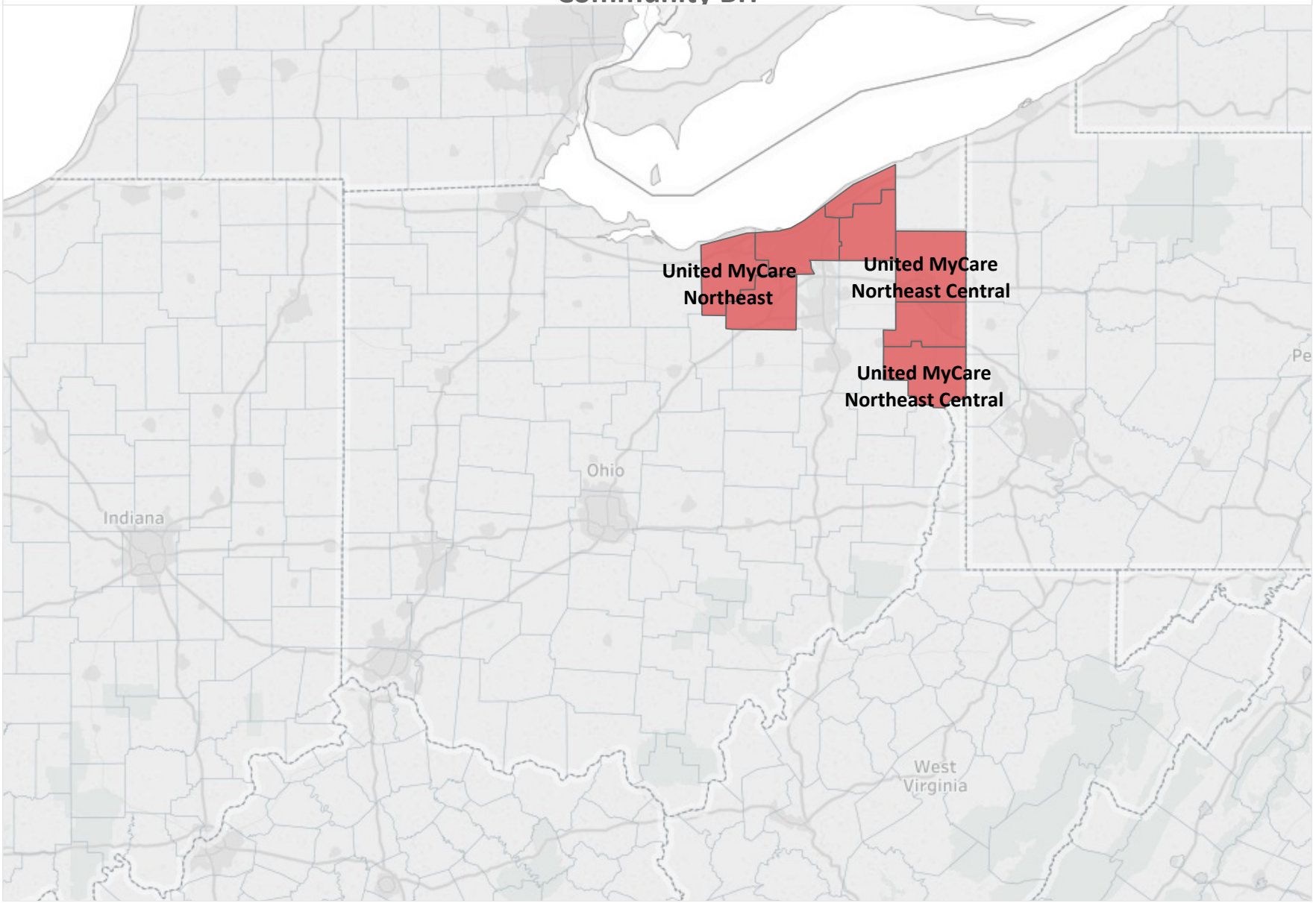
As stated above, the quarterly provider dashboard does not represent the entire scope of monitoring and oversight activities conducted by ODM. Please see the Managed Care Plan Provider Agreement for specific contract requirements and associated compliance actions.

[1] The quarterly dashboard contains information from the previous quarter due to the timing of available data elements.

Ohio | Department of Medicaid

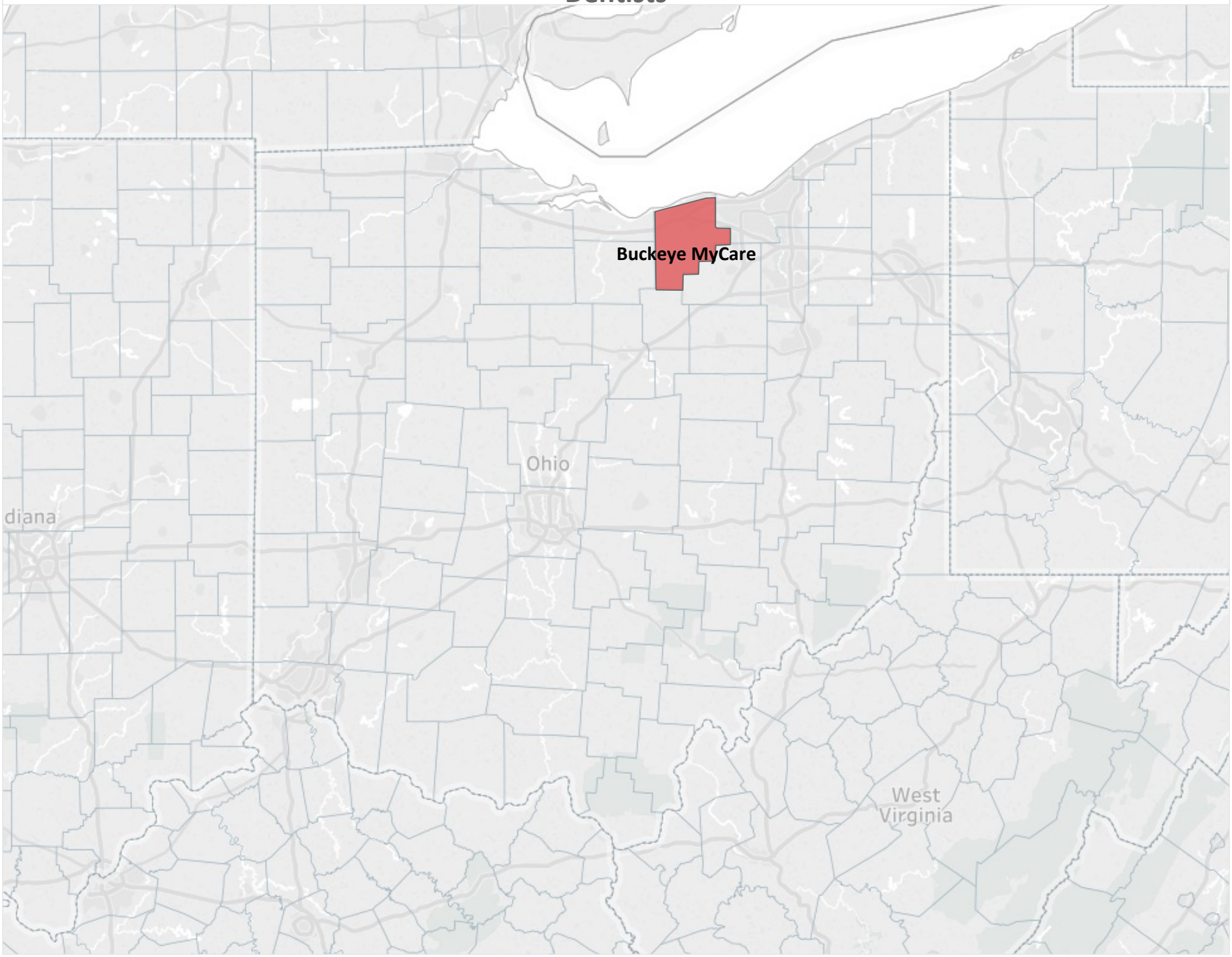
MyCare Managed Care Provider Network

Community BH

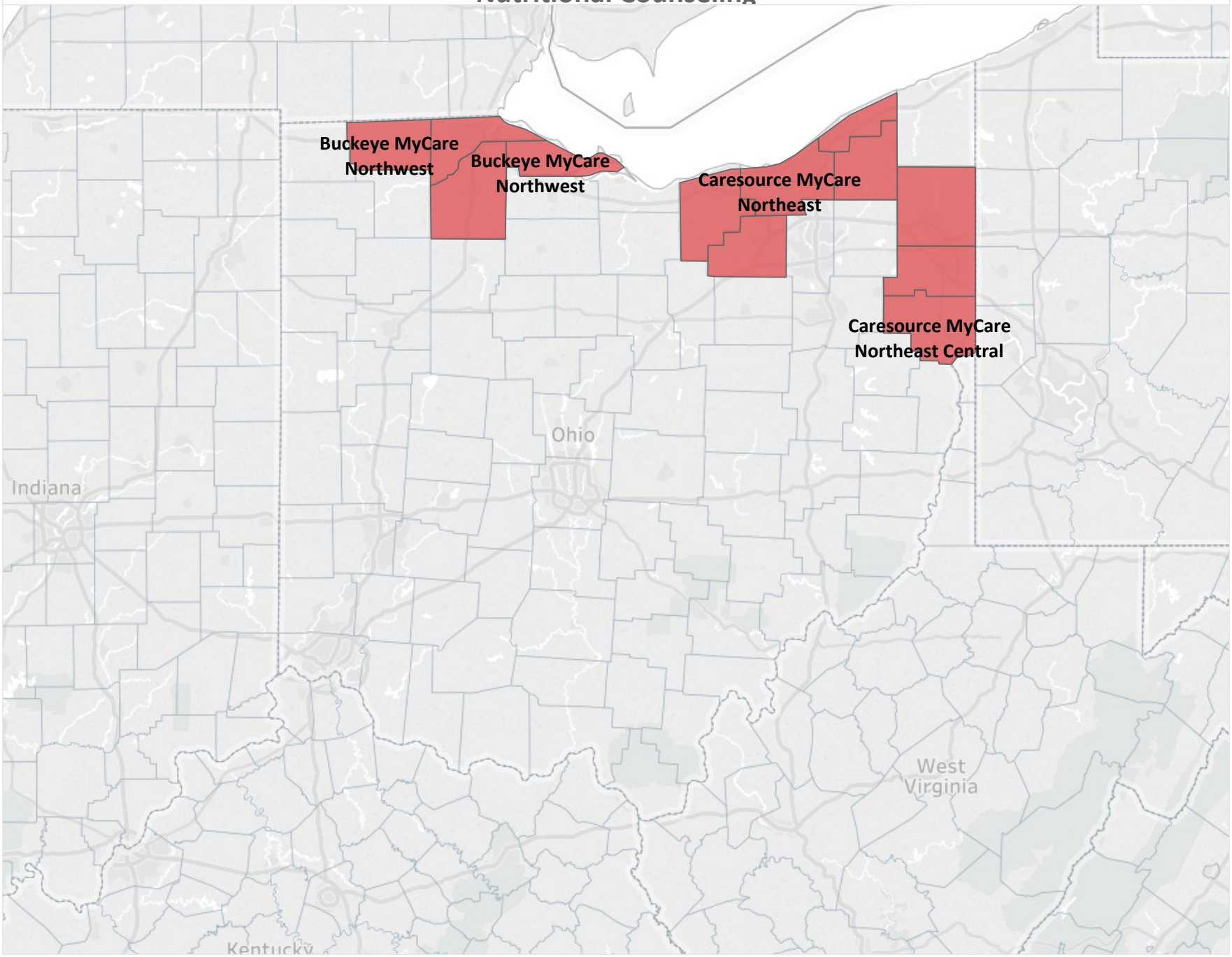


Managed Care Provider Network (MCPN) Compliance Report as of the first Monday in October indicating which counties or regions are out of compliance and for the specific provider type. Red = out of compliance. Data time frame: Q4 2018

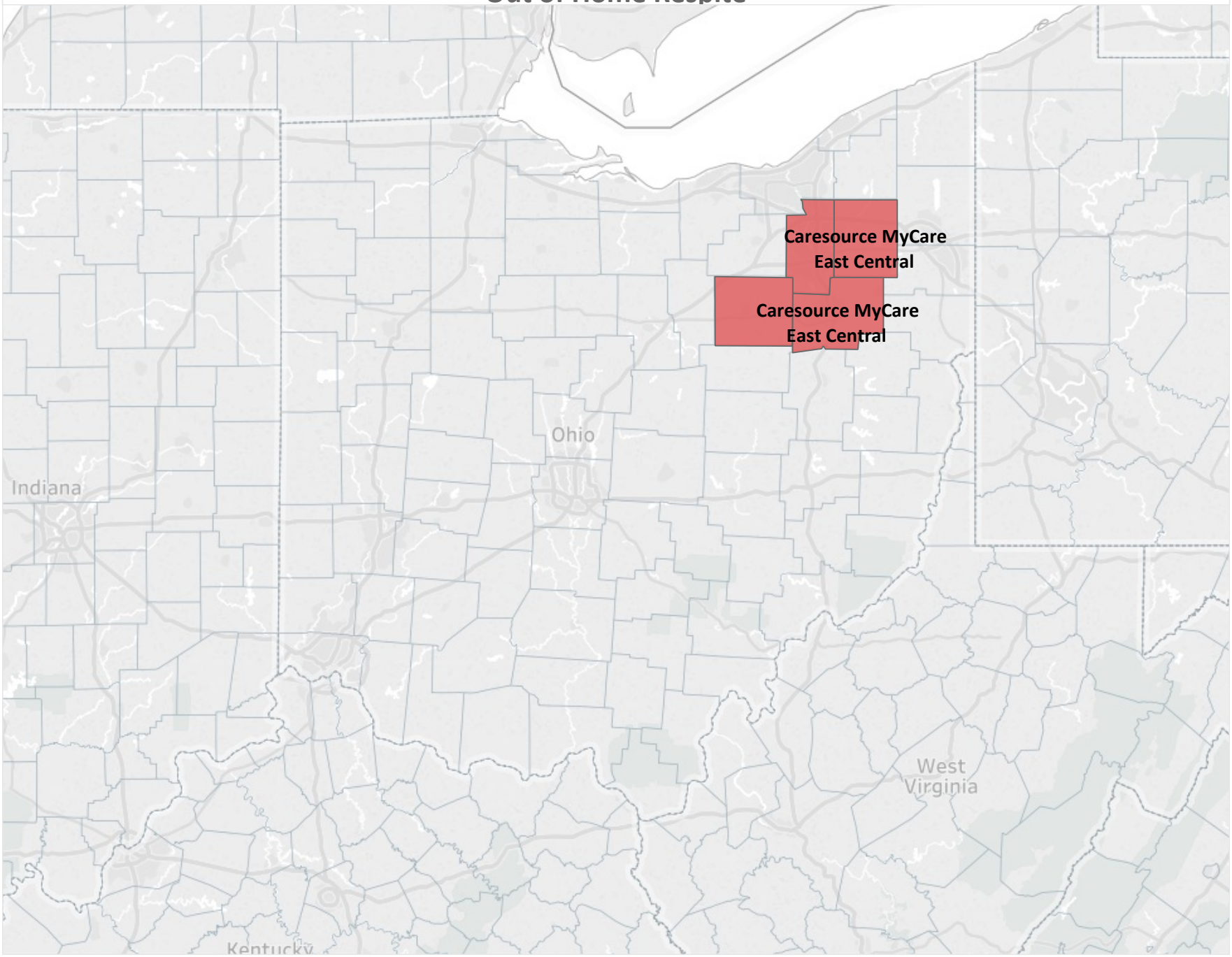
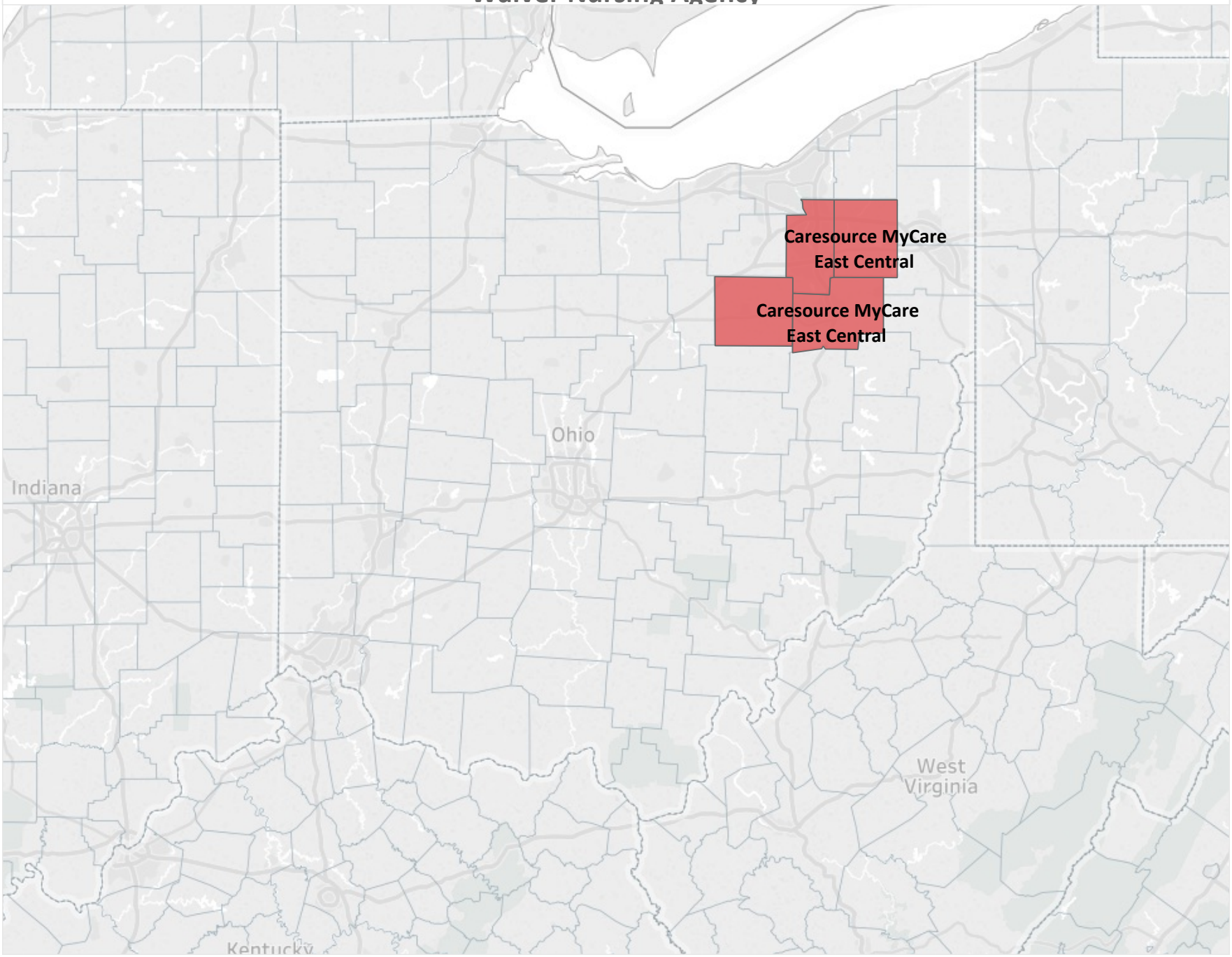
Dentists



Nutritional Counseling



Out of Home Respite



Waiver Nursing Agency