CPC Webinar - Communication, Updates and Reminders

April 23, 2020
Agenda

- COVID-19 Emergency Telehealth rule policy guidance
- CPC PY 2020 considerations due to COVID-19
- Important reminders and updates
- Questions
Telehealth policy guidance
Telehealth Policy Guidance

- ODM’s policy guidance further expands telehealth by adding:
  - Additional covered telehealth services;
  - Additional covered rendering practitioner types;
  - Additional covered billing provider types;
  - Billing guideline details and
  - Resources
Telehealth Policy Resources

- The updated Telehealth policy guidance and other documents helpful to providers implementing ODM’s expanded telehealth services can be found on ODM’s COVID page located at:
  - [https://medicaid.ohio.gov/](https://medicaid.ohio.gov/)
Telehealth Policy Questions

- Additional questions and feedback regarding Medicaid policy can be directed to medicaid@medicaid.ohio.gov

- OhioMHAS-certified providers can contact BH-Enroll@medicaid.ohio.gov

- Additional COVID-19 information and resources can be found at coronavirus.ohio.gov or by calling 1-833-4-ASK-ODH (1-833-427-5634)
CPC PY 2020 considerations due to COVID-19
CPC Program Considerations for PY 2020

- COVID-19 impacts may require changes to:
  - TCOC methodology for PY 2020 to reflect changes in utilization
  - Quality and Efficiency metric thresholds and compliance rates

- ODM will consider industry impact evaluations, and work closely with CPC practices, managed care plans, and ODM’s actuary to determine appropriate program modifications to account for COVID-19 impacts
Important reminders & updates
CPC Updates

- QSource Activity Reports are now final and will be sent to CPC practices within the next couple of weeks – look for an email from Qsource with the report.

- ODM granted a 3-month extension to the Performance Improvement Plan (PIP) timeline for CPCs:
  - The previous timeline ended on June 30, 2020.
  - CPC’s now have until September 30, 2020 to develop and implement a PIP if required.

- Q1 2020 provider reports are still on hold - ODM will send out notification through the listserv when these are available.
CPC Reminders

- On April 15, 2020, ODM sent out a survey through the CPC listserv for your feedback on:
  - How the pandemic is impacting your ability to perform in the CPC program for 2020
  - Potential improvements for the CPC program for future program years
- Survey will be open through May 1, 2020
New Provider Resource

A new training video has been posted to the CPC webpage!

Learn more:

- How to Setup a MITS Agent Account and Access CPC Reports - Video **NEW**
- Managed Care Plan’s Consolidated Resource Guide
- Ohio’s Vision for Primary Care
- Frequently Asked Questions
- Provider Assistance
- Medicare Comprehensive Primary Care Plus (CPC+)
- Ohio CPC 2020 Practice List

Upcoming Webinars

- 5/28/2020 CPC 201
- 6/25/2020 Best Practice
- 7/23/2020 CPC 101

CPC Webpage:
http://medicaid.ohio.gov/Providers/PaymentInnovation/CPC.aspx

Information on:

- CPC 2020 program year
- CPC enrollment
- CPC payment
- CPC requirements
- CPC reporting
- CPC provider webinars

Don’t Forget to Signup for our CPC Listserv to receive all the important communication for the 2020 program year.

SIGNUP FOR CPC COMMUNICATIONS

Full Name: [Field]
First Name: [Field]
Last Name: [Field]
Email: [Field]
If you have any questions, you will need to contact our provider assistance team via the IVR at 1-800-686-1516, option 5. You must enter two of the following: tax ID, 7-digit Medicaid ID, or NPI in order to authenticate and speak with a representative.