Whether you are a new or established patient, if you are feeling ill, you can now call, email, or even fax your health care provider and take advantage of a broader array of emergency telehealth services. No face to face interaction is required.

Your provider will ask a series of questions to get all the information your health care provider needs.

Similar to face-to-face visits, your provider will review your medical history, then evaluate it in light of the new health symptoms displayed or other medical factors that may influence your wellbeing.

Ohio’s emergency telehealth rule expands the list of approved providers. They can include your doctor, physician’s assistant, nurse practitioner, behavioral health practitioner, audiologist, physical and occupational therapists, and more.

Your provider will work with you to determine treatment options and next steps. Prescriptions, medical tests, referrals, and more can all be coordinated through telehealth visits.