Questions & Answers
ICD-10 Webinar for Ohio Medicaid Trading Partners

May 27, 2015

Topics - Trading Partner Questions

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Presentation Availability & Recording

- Q1: Is this presentation going to be sent out to attendees? When will the slides be forwarded to us?

- A1: The presentation will be e-mailed to all Ohio Medicaid trading partners after each webinar. It is also posted to Ohio Medicaid's ICD-10 webpage.

  - http://medicaid.ohio.gov/PROVIDERS/Billing/ICD10.aspx

- Q2: Will there be a recording available somewhere?

- A2: No, the May 27 webinar was not recorded.

ICD-10 Testing Requirements

- Q3: Are trading partners required to do ICD-10 testing?

- A3: Trading partners are not required to do testing. Testing is an opportunity to ensure that there is no interruption to your providers' claim payment once ICD-10 is effective.

- Q4: How many rounds of testing are required?

- A4: Testing is not required. Trading partners may do as many rounds of testing as necessary to ensure your providers and you are comfortable.

Testing 835s

- Q5: Will the TEST 835 include a 'T' in the ISA*15?

- A5: Yes, the 835 from the Certification (CERT) region will contain a 'T' in the ISA 15. The 835 is delivered to your CERT/test mailbox.

Testing Timeframes

- Q6: Please verify the final date of testing ICD-10 coding.

- A6: While the completion date of 6/30/15 is recommended, Ohio Medicaid is asking trading partners to test by 7/31/15. Further, the testing region will be available through 10/1/2015, and after.

Test Timeframes

- Q7: Do providers that use the Web File Transfer Production File need to be tested by July 31, 2015?

- A7: There are separate Web File Transfer Systems for Production and for the CERT/testing region. All ICD-10 testing must be done through the CERT/testing region. No ICD-10 files will be accepted in production at this time. Ohio Medicaid has a responsibility to inform CMS how our testing with external entities is progressing so ODM would like to have as many trading partners test prior to July 31, 2015 as possible. However, the CERT/testing region will remain available until further notice.

HIPAA Implementation Guide

- Q8: Has the Implementation Guide been updated with any specific ICD-10 segment or field information?

- A8: The HIPAA Implementation Guide included new ICD-10 qualifiers when CMS adopted version 5010 in 2012. There are no additional segments required for ICD-10. There is only a change to the qualifier that identifies the code and the code itself. No changes were needed to the Ohio Medicaid Companion Guides for ICD-10.

Procedure Code Changes

- Q9: Can you elaborate about procedure code changes?
- A9: All ICD procedure codes will be changing and effective on 10/1/2015. The new ICD procedure codes are 7 characters and alphanumeric.

- Q10: When speaking about 'procedure' codes, did you really mean 'ICD' codes? (Typically, procedure codes have referred to CPT codes.)
- A10: ICD includes two code sets: diagnosis and procedure. The ICD procedure codes are used to report procedures on inpatient hospital claims (837I). CPT codes will continue to be used to report procedures on outpatient hospital claims and professional claims.

Translations and Mapping

- Q11: Who typically interprets ICD-9 to ICD-10.

- A11: Ohio Medicaid recommends using a professional coder to determine/interpret what ICD-10 code providers will need to use. There is not a one-to-one crosswalk.

- Q12: Has the previous ICD-9 codes been translated into ICD-10 codes?

- A12: Mapping ICD-9 to ICD-10 codes is addressed in CMS' GEMs publications available on the CMS website: www.cms.gov/ICD10. Many code maps may be accessed online by searching for "ICD-10 codes." Please keep in mind mapping from ICD-9 to ICD-10 is not always one-to-one. Additionally, the Medicaid claims payment systems will not map an ICD-9 coded claim to ICD-10. It is your responsibility to submit the appropriate code based on the date of service or date of discharge. Claims may not contain a combination of ICD-9 and ICD-10 codes; individual claims may only contain one code set.

Translations and Mapping

- Q13: We have a list of diagnostic codes and service CPT codes, is there somewhere that shows us the relationship between the two codes. When do we use the add-on codes and what are the rates?

- A13: First, The ICD-10 code set will not use add-on codes. Ohio Medicaid does not have a list that shows a relationship between a CPT codes and diagnosis codes so there is not one to be updated. You can find reimbursement rates on Ohio Medicaid's website.
  - http://medicaid.ohio.gov/PROVIDERS

- Q14: What reference can be used for translation for the new ICD-10?

- A14: Ohio Medicaid does not have a recommendation for a translation reference, but mapping ICD-9 to ICD-10 codes is addressed in CMS' GEMs publications available on CMS's ICD-10 website.
  - www.cms.gov/ICD10

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Translations and Mapping

- Q15: Would a trained coder for an agency be the one to choose the ICD-10 versus a billing agent?

- A15: Ohio Medicaid recommends working with a professional trained coder when determining ICD-10 codes.

- Q16: MITS posts valid behavioral health ICD-9 CM codes considered for payment in MITS. Will there be one for ICD-10?

- A16: Information regarding ICD-10 and behavioral health services can be found on page 4 of Ohio Department of Mental Health & Addiction Services' (OhioMHAS) ICD-10-CM e-Update and on OhioMHAS' website. See:
  - http://mha.ohio.gov/Portals/0/assets/News/eUpdates/eUpdateJanuary2014.pdf
  - http://mha.ohio.gov/Default.aspx?tabid=240
  - Please note neither DSM-IV nor DSM-5 is a HIPAA-mandated code set, and therefore, may not be used in HIPAA-standard transactions. Clinicians may continue to base their diagnostic decisions using the DSM criteria, but those codes must be translated to an appropriate ICD-10-CM code(s) when billing Ohio Medicaid.

Medicaid Managed Care Plans

- Q17: Are Medicaid HMO'S required to do testing for ICD-10?

- A17: Medicaid Managed Care Plans (MCPs) are required to test with Ohio Medicaid, but not their individual providers or trading partners. Ohio Medicaid, however, is encouraging providers and trading partners to reach out to the MCPs to find out opportunities to test with them directly. A link to MCP contact information is located on Ohio Medicaid's ICD-10 webpage.

Preparing for ICD-10

- Q18: From an organizational leadership perspective, what are the top 3 steps we need to be sure to take right now to be in compliance with the transition to ICD10?

- A18: There are a number of resources available to answer your question.

  - For example, CMS put together the Roadto10 website that walks providers through the transition to ICD-10. See http://www.roadto10.org/.

  - Ohio Medicaid put together a high level pocket card to assist providers in getting ready. Under Updates, click on the ICD-10 Checklist for Providers link at: http://medicaid.ohio.gov/PROVIDERS/Billing/ICD10.aspx.

  - Reaching out to other trading partners may also be helpful.

  - Other recommendations include: (1) learning about ICD-10 and conducting internal training, (2) selecting an ICD-10 leader and forming an ICD-10 project team, (3) conducting an organizational needs assessment (including systems, policies, procedures, etc.), (4) remediating items identified in your needs assessment, and (5) testing internally, and then externally with all payers, vendors, trading partners, and other stakeholders

Contact Information

- Q19: Is there a phone number we can call if we have questions?

- A19: The only phone number would be for the EDI support team at 614-387-1212. This phone number should only be used for questions regarding logging in, resetting passwords, or EDI specific questions. Please use the ICD10QUESTIONS@MEDICAID.OHIO.GOV e-mail address for any ICD-10 program or ICD-10 billing related questions. Additional contact information is located on the next slide.

Contact Information

- Ohio Medicaid's ICD-10 Webpage
  - http://medicaid.ohio.gov/providers/billing/icd10.aspx

- General ICD-10 Questions
  - ICD10questions@medicaid.ohio.gov

- Trading Partner Testing
  - General EDI questions, log in, or testing concerns
    - DAS-EDI-Support@das.ohio.gov