



Health Plan Accreditation Status for Ohio's Medicaid Managed Care Plans

November 1, 2020

Governor Mike DeWine | Lt. Governor Jon Husted | Director Maureen Corcoran

[medicaid.ohio.gov](https://www.medicaid.ohio.gov)

The Ohio Department of Medicaid (ODM) requires contracted Managed Care Plans, participating in the MyCare Ohio or Medicaid Managed Care programs, to achieve and maintain an acceptable health plan accreditation status awarded by the National Committee for Quality Assurance (NCQA) for the Ohio Medicaid line of business. MyCare Ohio Plans are permitted to use the NCQA accreditation status obtained for either the Ohio Medicare or Medicaid line of business to meet this requirement. ODM evaluates Plans’ performance on this requirement annually.

NCQA is a non-profit organization that is dedicated to improving quality in health care systems (e.g., health plans, providers) through a variety of accreditation, certification and recognition programs. One such NCQA program is health plan accreditation: a process by which a plan can demonstrate it not only meets national standards regarding organizational management, but also, the quality of care and services it provides. A Plan’s awarded accreditation status is based on national standards, as well as performance measures, such as the Consumer Assessment of Health Plan Providers and Systems (CAHPS) survey and Healthcare Effectiveness and Data Information Set (HEDIS) measures.

Effective September 2020, NCQA changed the methodology for reporting health plan accreditation, to better align with the Health Plan Ratings. With this change, health plans renewing accreditation may only achieve a status of denied, provisional or accredited as compared to prior years when excellent and commendable were also included as accreditation levels. Health plans will now be differentiated using the Health Plan Ratings based on HEDIS®/CAHPS® reporting. Additional information about star ratings may be found on the NCQA website.¹ Due to COVID-19, for 2020, NCQA is not reporting the star ratings with the accreditation status (as of now, this will not change before September 20, 2021).

The table below indicates the current NCQA accreditation status for each contracted plan. As of November 1, 2020, all contracted Managed Care Plans achieved the status level of “Accredited.” For additional information regarding accreditation status Managed Care Plans can achieve, please refer to the following NCQA website:

<http://www.ncqa.org/Programs/Accreditation/health-plan-hp/Accreditation-Levels>.

Contracted Managed Care Plan	Program/Product Line	Accreditation Status as of 11/1/20
Aetna Better Health of Ohio	Medicare / HMO	Accredited
Buckeye Health Plan	Medicaid / HMO	Accredited
CareSource	Medicaid / HMO	Accredited
Molina Healthcare of Ohio, Inc.	Medicaid / HMO	Accredited
Paramount Advantage	Medicaid / HMO	Accredited
UnitedHealthcare Community Plan Ohio, Inc.	Medicaid / HMO	Accredited

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CAHPS® is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).

¹ National Committee for Quality Assurance. NCQA’s Health Insurance Plan Ratings 2019-2020

<https://www.ncqa.org/hedis/reports-and-research/ratings-2019/>