

July 2018

Remittance Advice (RA) Help

A provider guide to finding and using their remittance advice

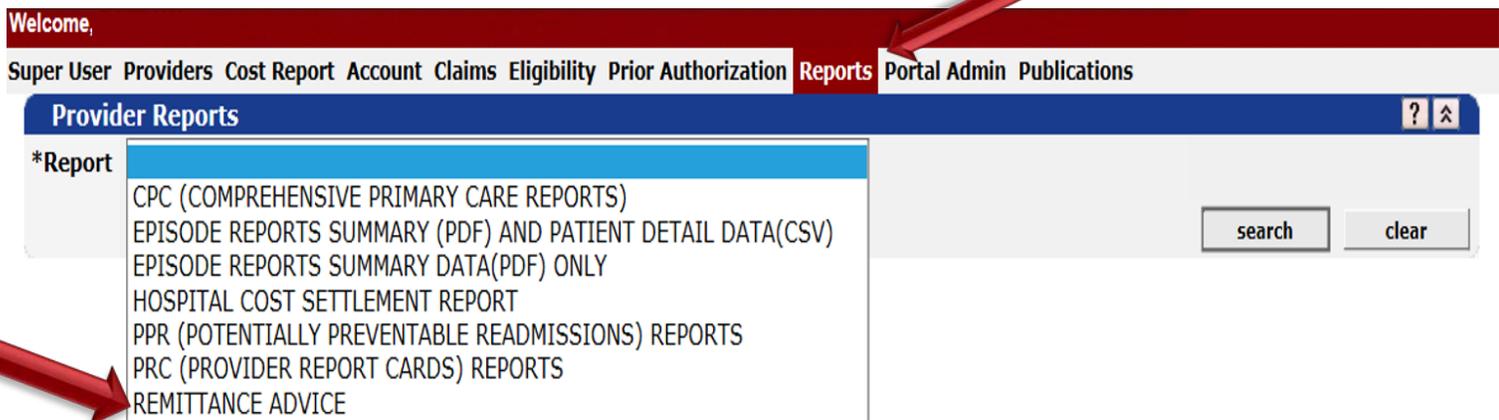
All information was current at the time of publication but is subject to change

General Information

- Make sure your pop-up blocker is turned off. Information boxes like your remittance advice generate the data by way of “pop-up”. If this feature is left “on” you will not be able to see your remittance advice
- All Claims processed are available on the MITS portal
- Weekly reports become available on Wednesdays

Accessing Remittance Advice

1. Log into MITS (if you need assistance contact the provider hotline at 1-800-686-1516).
2. Scroll over to reports and click on “Reports” tab.
3. Select “Remittance Advice” from the drop down box and click “search”.



4. To see all remits to date, do not enter any data, click the “search” button a second time.
 5. To see your remits in date order from newest to oldest, click on the “RA Date” twice. The first time will reorder them for the page you are on. The second time will bring your most recent ones to the first page.
- (NOTE: This will only work on page 1 if you move to another page it will only reorder that page)

Super User Providers Cost Report Account Claims Eligibility Prior Authorization **Reports** Portal Admin Publications

Provider Reports ?

*Report REMITTANCE ADVICE

Payment Date

RA Number

Check/EFT Number

search clear

Please select the row to show the report

RA Number	Part Number	RA Date
16161973	1	01/06/2018
16146862	1	12/30/2017
16145695	1	12/23/2017
16131620	1	12/22/2016
16116473	1	12/15/2016
16101611	1	12/08/2016
16086726	1	12/01/2016
16071717	1	11/25/2016
16056394	1	11/17/2016
16041108	1	11/10/2016

1 2 3 4 5 6 7 8 9 10 ... Next >

What information is available on RA?

1. Paid, denied and adjusted claims
2. Financial transactions
 - a. Expenditures
 - b. Accounts receivable
3. Summary – current, month to date and year to date information
4. EOB code explanations – provides a comparison of codes to the description
5. Information pages – Includes banner messages to the providers about changes or other provider news
6. TPL claim denial information – provides information about other insurance coverage individuals have for any TPL claim denials