



Dear Non-Agency Provider,

The Ohio Department of Medicaid (ODM) is implementing Electronic Visit Verification (EVV) for some state plan and Ohio Home Care Waiver services. "Go Live" will be January 8, 2018. It is more important than ever before that you have accurate information about how EVV will impact the way you document Medicaid services and bill Medicaid for those services.

You may hear from other organizations about choosing an EVV system. **Non-agency providers must use the Sandata system provided by ODM.** The Sandata system is provided at no cost to you or the individuals you serve.

To receive the best information available about EVV and Ohio Medicaid:

- Be sure the email address in the Medicaid provider portal is your current email address. Sandata and ODM use this address to send updates and notices about EVV.
- Check the EVV page on the ODM website:
<http://medicaid.ohio.gov/INITIATIVES/ElectronicVisitVerification.aspx>
- Send any questions to the EVV mailbox (EVV@medicaid.ohio.gov).

Thank you for working with us as we implement EVV at Ohio Medicaid.