

Basic Billing Answers

Ohio Department of Medicaid Billing Guidelines

All information was current at the time of publication but is subject to change

What is the date I must have accurate billing?

- Billing should be accurate every time you submit a claim to MITS.
- Providers will continue to use units when billing for services, time is optional.

What is the date I will not be paid if my billing does not match EVV?

- Providers of Phase 1 services were required to start using EVV beginning January 8, 2018.
- Providers were given a 6 month grace period to become familiar with the system. As of July 8, 2018, EVV data can be used as part of a providers audit and review.
- Beginning August 15, 2018 ODM will post “edits” on your claims. An edit is an explanation on your claim of any billing mistake found. Edits related to EVV will not keep your claim from paying.
- Billing errors not associated with EVV may cause your claim to deny or not pay.
- Beginning Mid February 2019, your claim will deny, or not pay, if you have a mistake related to EVV for that visit on your claim.

How do I bill “time” and when can I bill a full unit?

- Time in MITS will not be used in claims processing; continue to bill in units just as you always have.
- EVV will change or convert your visit start and end times to the appropriate units and check it against what you billed on the claim.
- Use of the Visit start and end time in MITS is now optional.

Do I have to have my times in the portal match my billing or my shift?

- Your visit start and end times do not need to be reported in the portal. Units must be reported.
- EVV and MITS do not know your schedule. Actual units calculated by EVV using your start and end time must match the units billed on your claim
- EVV should show what was actually worked.

When I submit billing to trading partner or 3rd party biller, what would I enter?

- If you use a trading partner or 3rd party biller, they should tell you how to provide the information they need in order to submit your claims to Medicaid.