



Known MITS Issues & Defects for Providers (As of 8/1/2011)

<u>Posting Date</u>	<u>Subsystem</u>	<u>Defect #</u>	<u>Issue/Defect</u>	<u>Resolution/Work Around</u>	<u>Projected Resolution Date</u>
8/1/2011	Internet	QC 10857 iT 13949	This defect only impacts Providers trying to bill at the detail level on outpatient crossover claims, via the OH MITS portal. All other claims can be entered successfully in the portal. The Provider has two options: (1) Submit outpatient crossover claims with billing at the detailed level for Medicare via EDI, or (2) Wait until this defect is closed before attempting to submit outpatient crossover claims with detail level billing via the OH MITS portal.	Providers using the OH MITS Portal	9/1/2011



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8/1/2011	Claims	QC 10986 iT 14015	<p>No workaround is required. This defect has no adverse impact on claims processing. Currently the MITS claims engine is paying some lines on waiver claims at \$0 and denying other lines on the same claim. Effectively this is the same outcome.</p> <p>HP has examined the contra edits that have been configured against waiver services, to see if MITS could possibly deny other services since these waiver services would be in a paid status (\$0 paid). However these contra-edits are mostly for mutually-exclusive waiver services, so there is no risk associated with continuing to process waiver claims as-is, until this defect is closed.</p>	N/A	9/1/2011



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8/1/2011	Claims	QC 10938 iT 13971	<p>No workaround is required. The user has no limitations on MITS usage as a result of this defect. However, until this defect is fixed the user should be aware that invalid Provider/Prescribing IDs on Pharmacy encounter claims are being accepted by MITS (no edit is posting) and being recorded in MITS claims tables. These invalid IDs will not exist on the OH MITS Provider table.</p> <p>When this defect is closed, an edit will set and the user will receive an informational message letting them know that an invalid Provider/ Prescribing ID has been received on a Pharmacy encounter claim.</p>	N/A	9/1/2011